

ANOTHER

INSULATED

Food Jar 500mL

IMPORTANT

Read and follow all warnings and instructions before assembly and use.

Keep this manual for future reference.

Specifications

- Models: 517- BL / 517-NG / 517-S
- Capacity 500mL

Product features

- Keeps contents cold for 12 hours and hot for eight hours
- Made from insulated 18/8 stainless steel
- Leakproof
- Includes a spoon fitted in the lid

Safety precautions

Please read all instructions carefully before using the food jar.

- Use the food jar only for storing food and beverages.
- Do not place flammable, explosive, corrosive, or toxic substances inside the jar.
- Do not heat the food jar directly in a microwave oven, gas stove, induction cooker, oven, or any other heating appliance.
- Do not overfill the jar. Leave at least 1cm of space below the top edge to prevent overflow and possible scalding when closing the lid.
- Keep the food jar out of reach of children under three years of age when filled with hot food or liquids.
- Do not use the jar if it is cracked, chipped, leaking or damaged.
- Avoid cleaning the food jar with steel wool, abrasive brushes, or harsh cleaning agents, as these may damage the inner lining and reduce insulation performance.
- When using for hot foods, open the lid slowly and carefully, as heat may cause pressure to build up inside.

Operating instructions

Preheating (for hot food)

Preheating the food jar improves heat retention performance.

Steps

1. Rinse the inside of the food jar with warm water.
2. Fill the jar with boiling water and close the lid tightly.
3. Allow it to stand for five to 10 minutes.
4. Pour out the hot water.
5. Dry the jar before adding food.
6. Immediately place hot food into the jar and close the lid securely.

Precooling (for cold food)

Precooling the food jar improves cold retention performance.

Steps

1. Rinse the inside of the jar with cold water.
2. Fill the jar with cold water or ice water and close the lid tightly.
3. Leave for five to 10 minutes.
4. Pour out the water and ice.
5. Dry the jar before adding food.
6. Immediately place chilled food into the jar and close the lid firmly.

Using the accessories

Spoon storage

- Store the spoon in the designated compartment inside the lid for convenient transport and use.

Leakproof silicone seal

- Regularly inspect the silicone seal to ensure it remains clean and undamaged.

Cleaning and maintenance

Proper cleaning helps maintain hygiene and insulation performance.

1. Empty any remaining food contents immediately after use.
2. Rinse the jar with warm water.
3. Add a small amount of mild neutral detergent.
4. Clean the inner lining and lid using a soft sponge or cloth.
5. Rinse thoroughly with clean water to remove all detergent residue.
6. Wipe dry with a clean cloth.
7. Leave the lid open and allow all components to air dry completely before storage.

Important: Do not use alkaline or acidic cleaning agents.

Maintenance

- Inspect the silicone seal and lid regularly for signs of wear, deformation, or aging.
- Do not disassemble the food jar, except for removable accessories.
- Avoid dropping or striking the jar, as impact may damage the insulation layer.
- To remove stains or mineral scale, soak the inner lining in warm water mixed with a small amount of white vinegar for approximately 30 minutes, then clean with a soft sponge.
- Store the food jar in a cool, dry location when not in use.
- Do not place heavy objects on top of the jar during storage.

Troubleshooting

Problem	Possible cause	Solution
Leakage	Lid is not fully closed	Tighten the lid securely
Leakage	Silicone seal is dirty	Clean the silicone seal
Lid difficult to open	Pressure difference caused by hot or cold contents	Allow the jar to return to room temperature before opening. If applicable, gently press the air valve to release pressure.
Odour inside the jar	Food residue remains inside or jar was closed before fully drying	Wash thoroughly with warm water and mild detergent. Soak in white vinegar for 30 minutes if needed, then rinse and air dry completely.

Tips

- For best heat retention, fill the jar as full as possible.
- Avoid storing dairy products or perishable food for extended periods.
- Always check food temperature before serving to children.
- The exterior of the jar may become warm when filled with very hot contents.

Get in touch with Customer Service

If you experience any issues with your Another Insulated Food Jar, get in touch with our Customer Service team by email at customerservice@kitchenwarehouse.com.au or by phone on 1800 332 934 between the hours of 9am and 7pm (AEST) Monday to Friday.

Warranty

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The benefits of this warranty are in addition to any rights and remedies imposed by Australian State and Federal legislation that cannot be excluded. Nothing in this warranty excludes, restricts or modifies any State or Federal legislation applicable to the supply of goods which cannot be so excluded, restricted or modified.

Guarantee

We warrant that, subject to the exclusions and limitations below, the Product will be free from defects in materials and workmanship under normal domestic household use for the five year warranty period. The warranty period commences on the date of sale by the original retailer to the original purchaser. The warranty applies only while the Product is owned by the original purchaser.

Use of the Product in a commercial capacity will void this warranty. If a defect appears in the Product before the end of the warranty period and we find the Product to be defective in materials or workmanship, we will replace the Product with a product comparable in quality and value.

We reserve the right to change or discontinue our product ranges at any time without notice and without liability.

Exclusions

This warranty does not apply if proper care and/or usage instructions are not followed. This warranty does not cover scratches, stains, discoloration or damage caused by misuse.

How to claim

If a fault/defect is identified cease using the Product immediately. To make a claim on this guarantee, take the Product, proof of purchase and full details of the alleged defect to any Kitchen Warehouse store.

Limitations

We make no express warranties or representations other than as set out in this guarantee. The replacement of the Product or the refund of the purchase price is the absolute limit of our liability under this guarantee.

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